

# **Schedule Backup not working**

[Version 1.0]

Kiat

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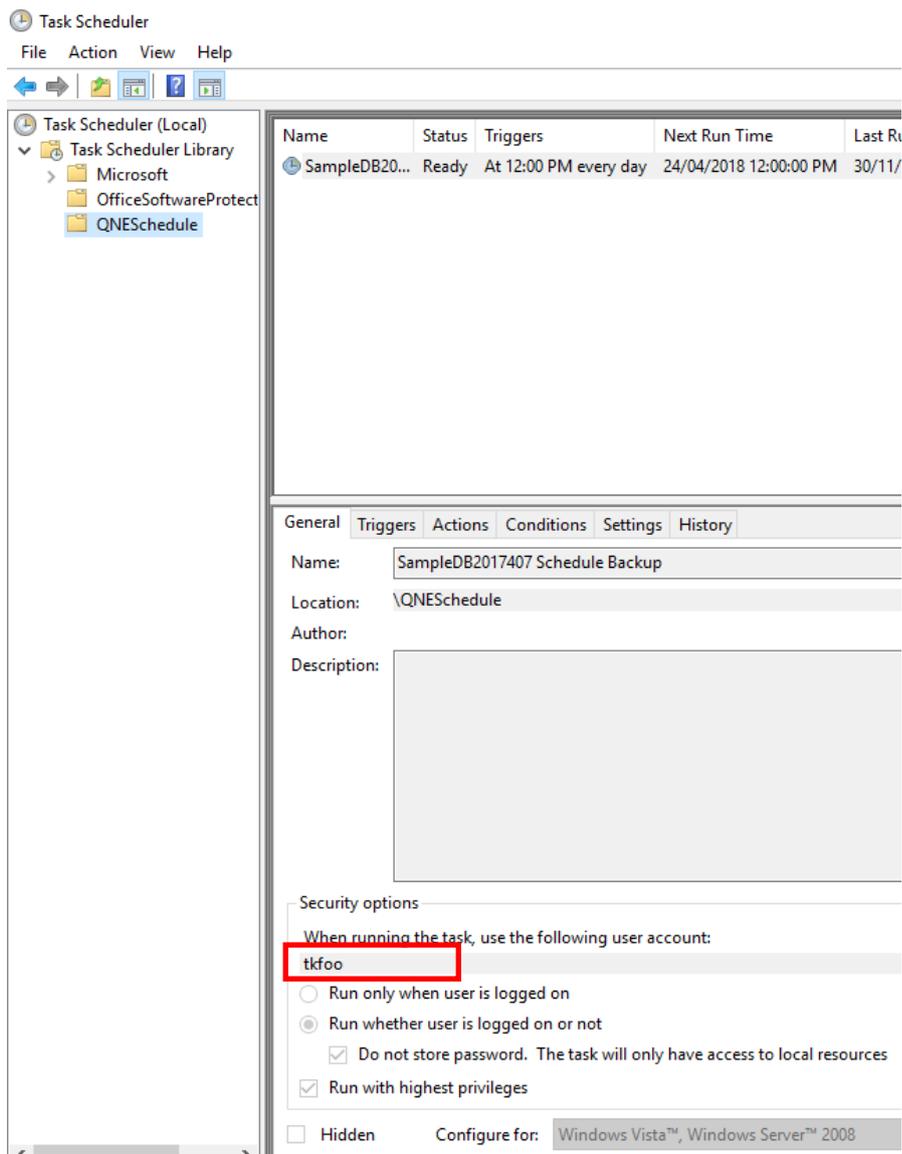


## SCENARIO

Schedule Backup is already set but check back the backup folder, system is never done for backup

## SOLUTION

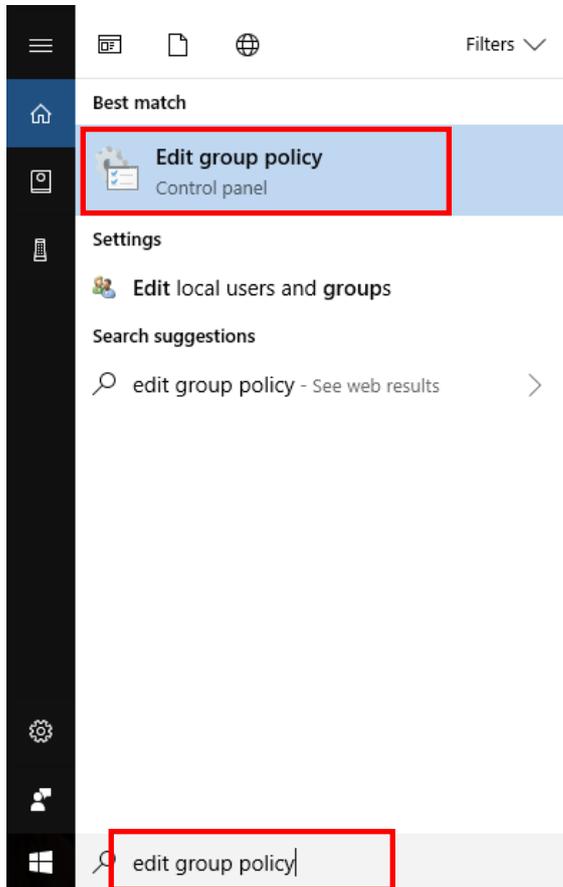
This is because of Task Scheduler not working for User Account on Windows 10



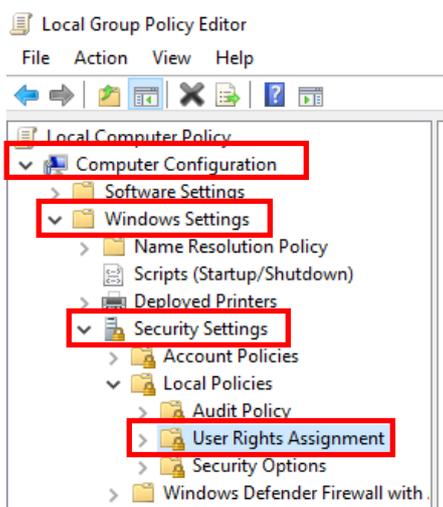
So user have to change to Local System Account.



1) Go to **Edit Group Policy**.

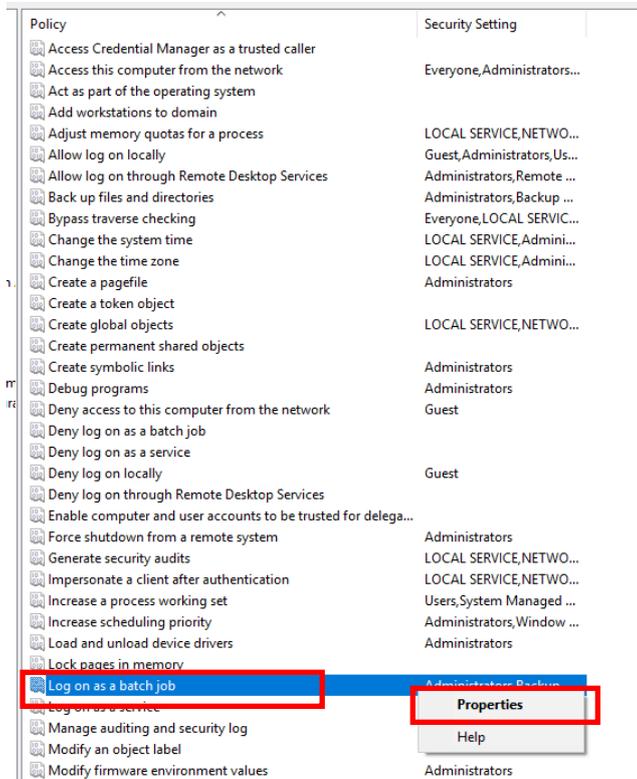


2) **Computer Configuration > Windows Settings > Security Settings > Local Policies > User Rights Assignment**

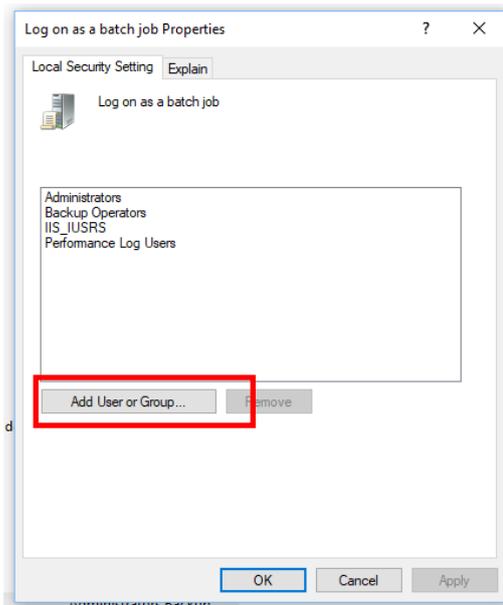




3) Right Click on **Log on as a batch job** and select **Properties**.

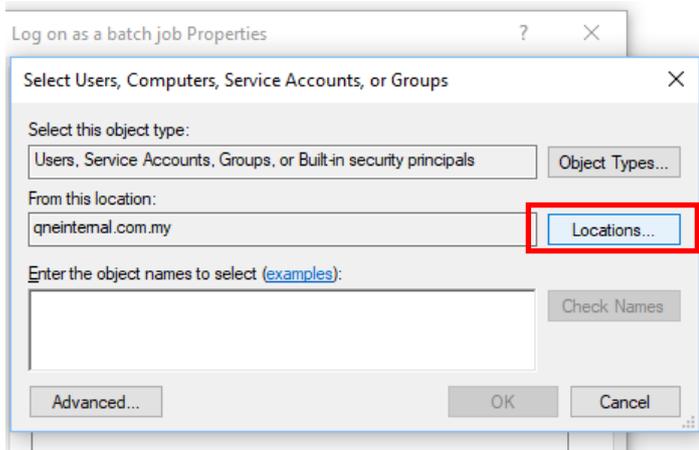


4) Click **Add User or Group**.

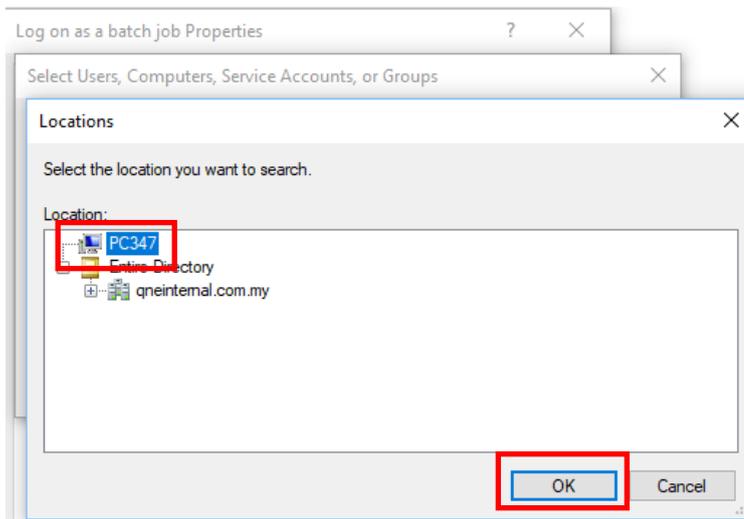




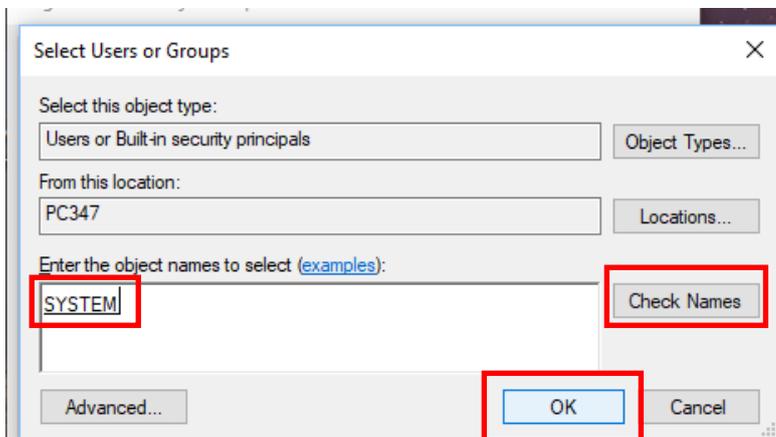
5) Click **Locations...** button.



6) Highlight **Computer name** > Click **OK**

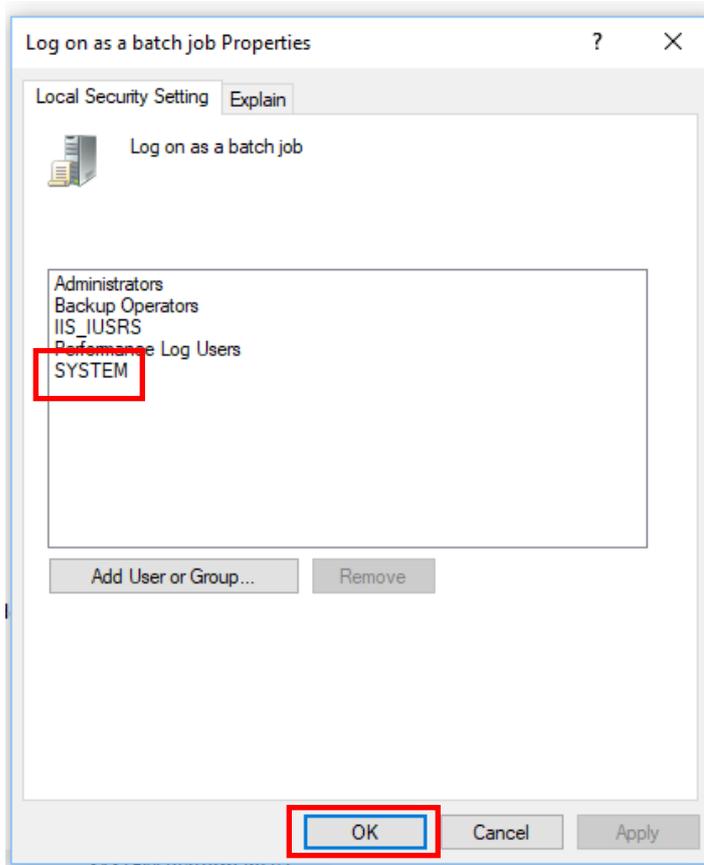


7) Key in **SYSTEM** in box > Click **Check Names** > Click **OK**

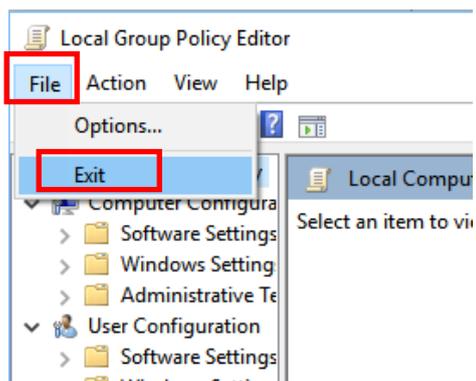




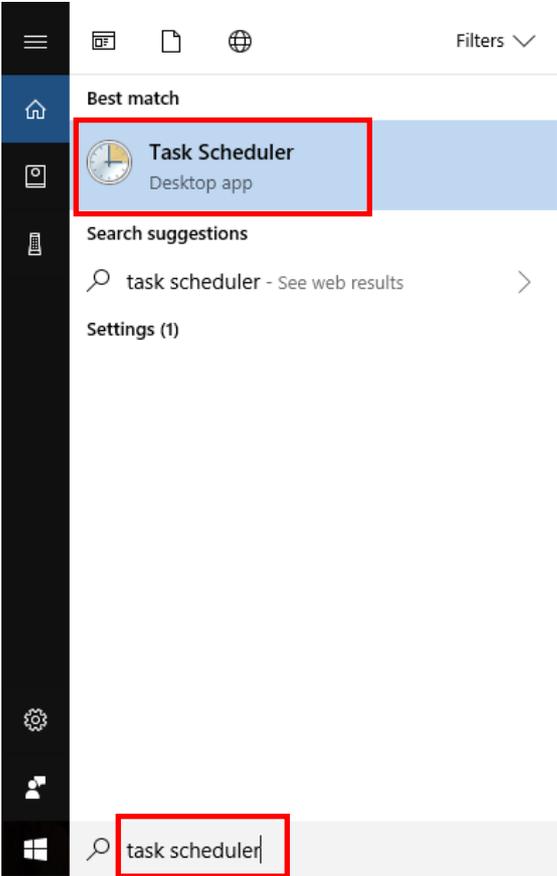
8) **SYSTEM** account added > Click **OK**



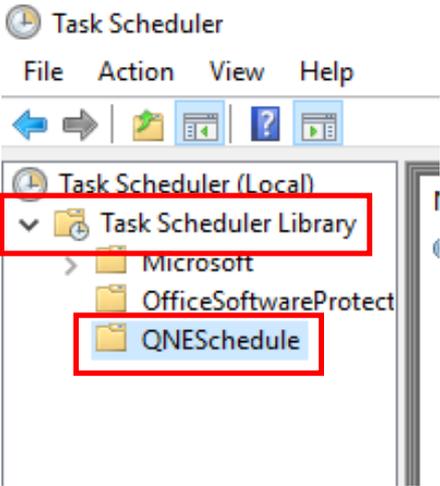
9) **Exit** Local Group Policy Editor



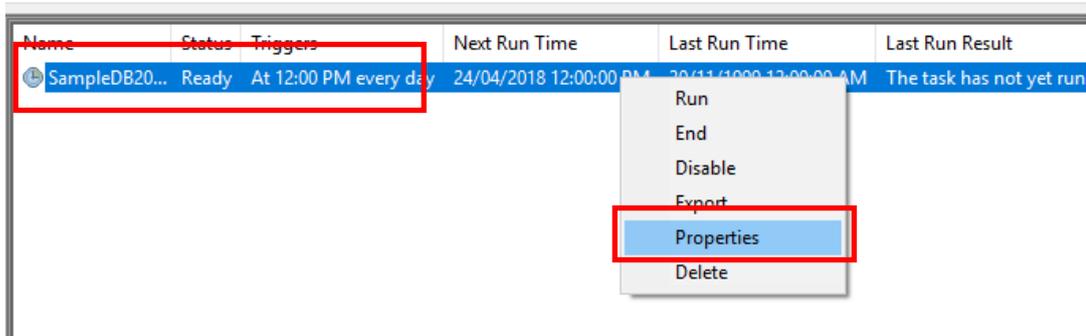
10) Go to **Task Scheduler**



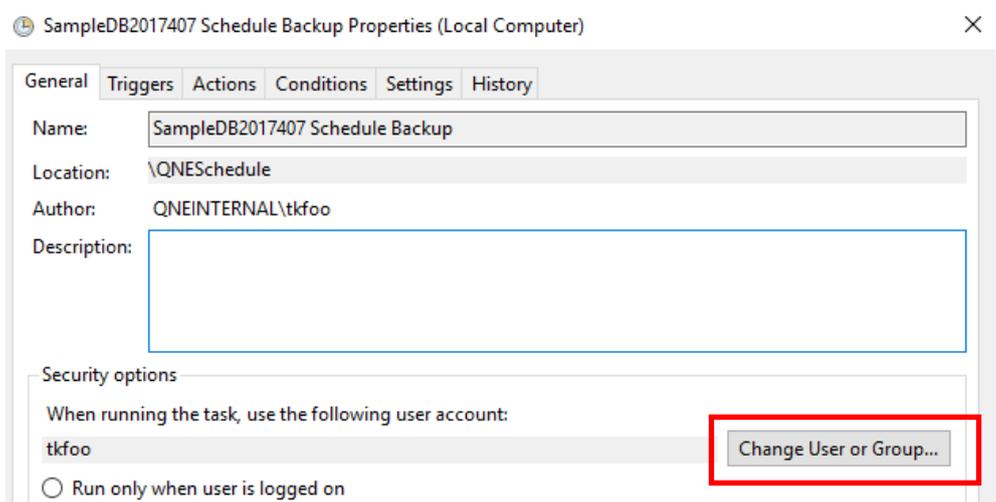
11) **Task Scheduler Library** > QNESchedule



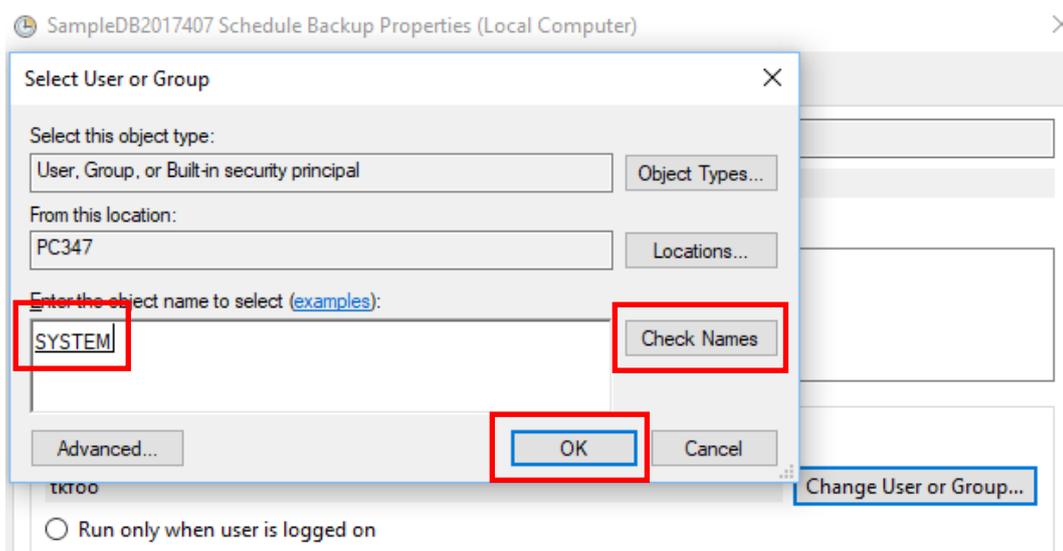
12) **Highlight** the task > Right Click and Choose **Properties**



13) Click **Change User or Group** to change user account

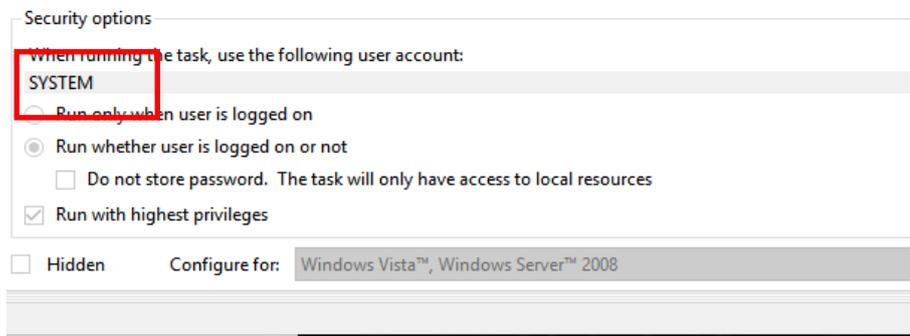
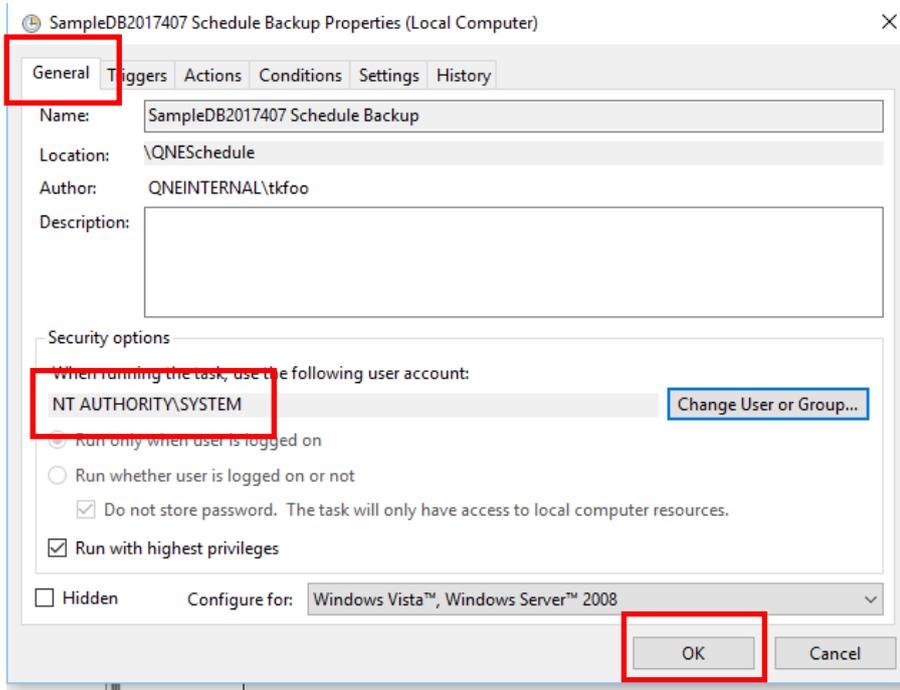


14) Key in **SYSTEM** in box > Click **Check Names** > Click **OK**





15) User account change to **SYSTEM** > Click **OK**



16) **Exit** Task Scheduler

