

Schedule Backup not working

[Version 1.0]

Kiat

[20/06/2018]



QNE
SOFTWARE

QNE TIPS

Product : QNE Optimum


Version: 1.00

Doc No : 1

Page No: 1 of 3

REV. No	Nature of Change	Prepared By	Prepared Date	Reviewed & Approved by
1.0	Schedule Backup not working	Kiat	20/06/2018	

Amendment Record

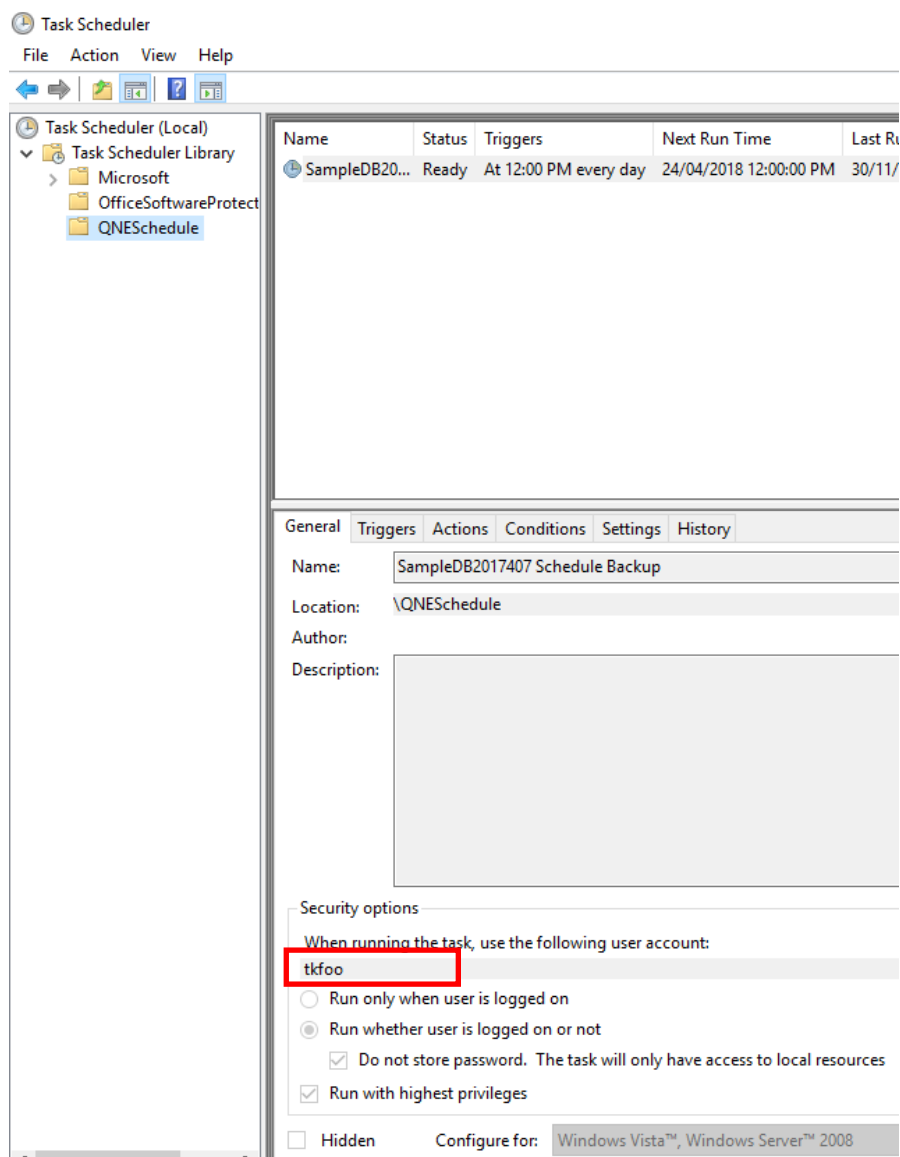
	QNE TIPS	
	Product : QNE Optimum	Version: 1.00
	Doc No : 1	Page No: 2 of 3

SCENARIO


Schedule Backup is already set but check back the backup folder, system is never done for backup

SOLUTION

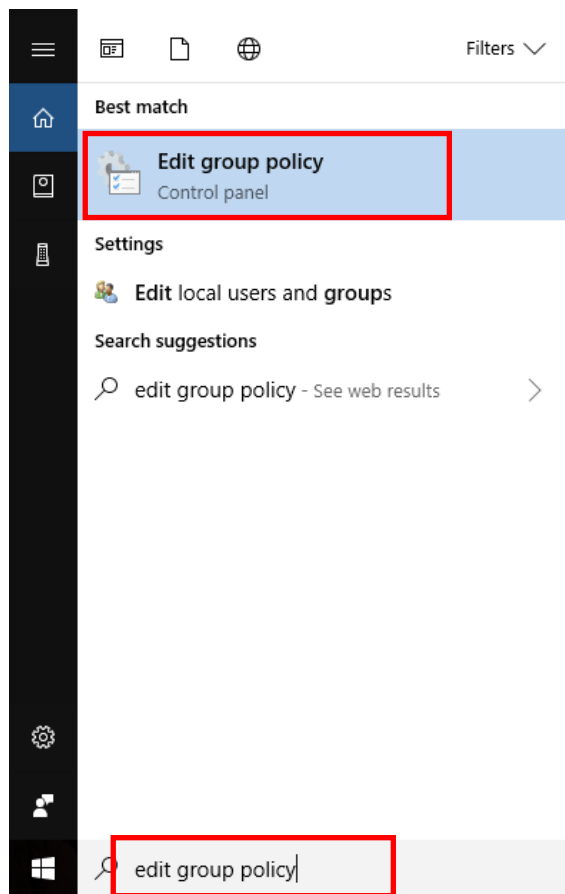
This is because of Task Scheduler not working for User Account on Windows 10



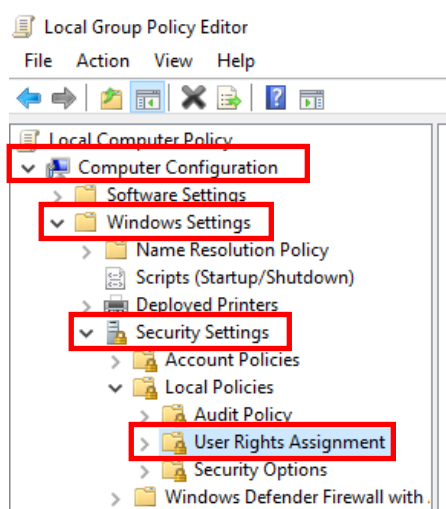
So user have to change to Local System Account.


		QNE TIPS	
Product : QNE Optimum		Version: 1.00	
Doc No : 1		Page No: 3 of 3	

- 1) Go to **Edit Group Policy**.

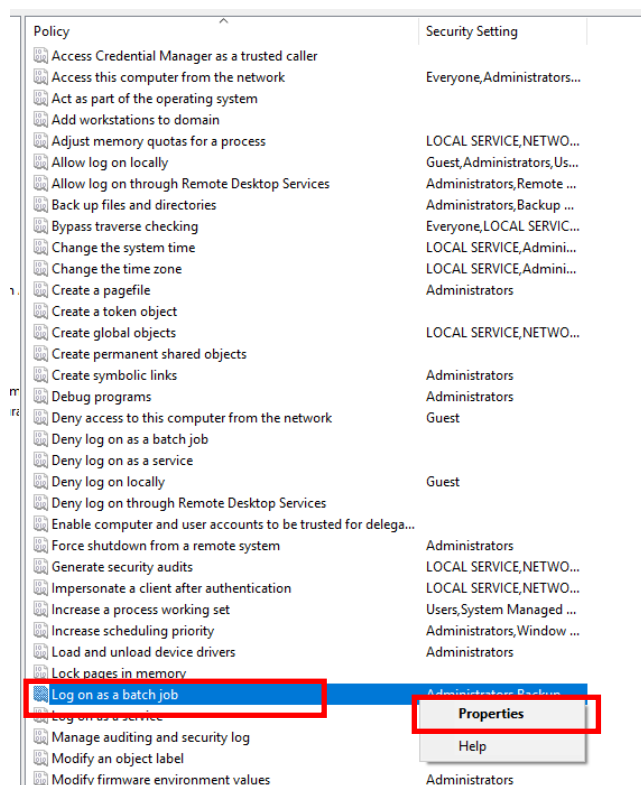


- 2) **Computer Configuration > Windows Settings > Security Settings > Local Policies > User Rights Assignment**

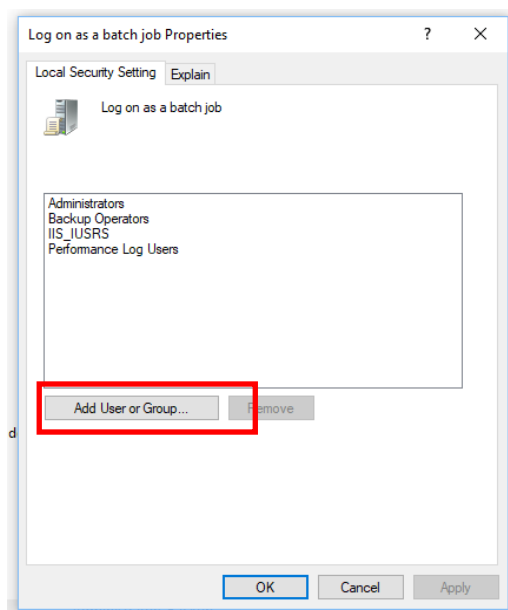



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	Product : QNE Optimum	Version: 1.00
	Doc No : 1	Page No: 4 of 3

3) Right Click on **Log on as a batch job** and select **Properties**.

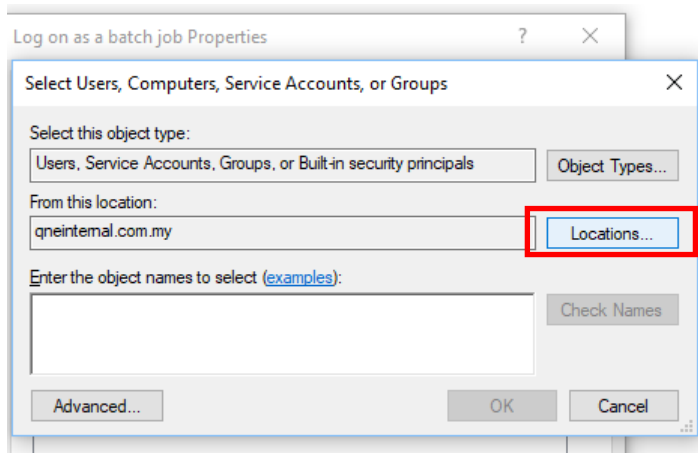


4) Click **Add User or Group**.

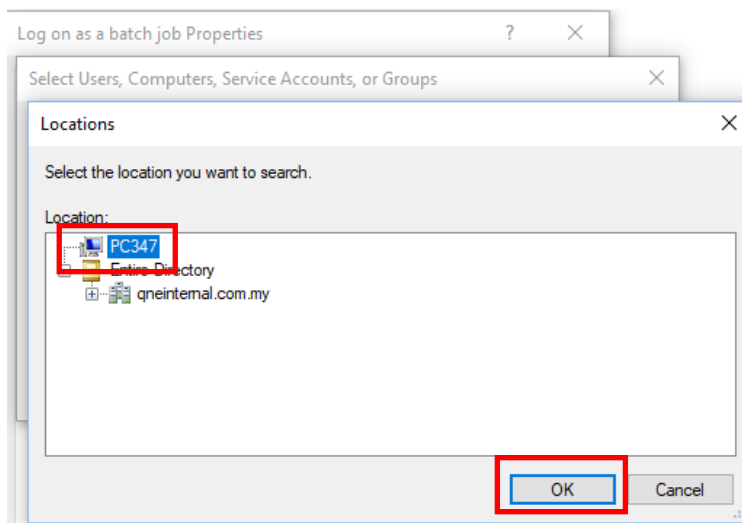


		QNE TIPS	
	Product : QNE Optimum	Version: 1.00	
	Doc No : 1	Page No: 5 of 3	

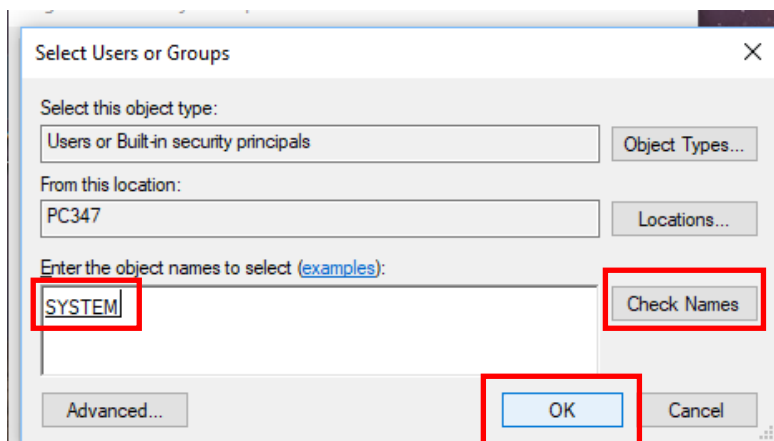
5) Click **Locations...** button.



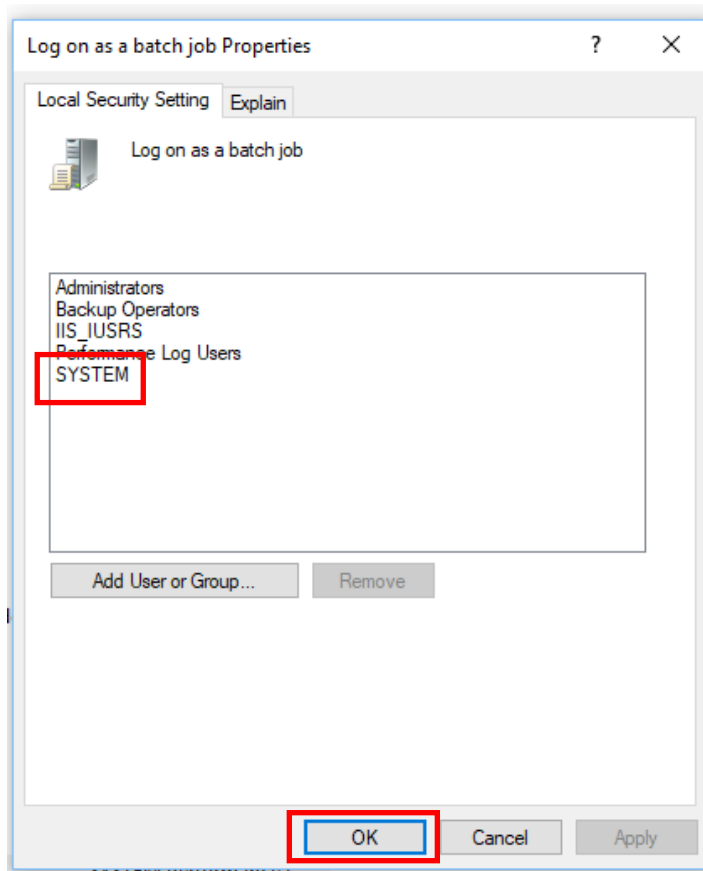
6) Highlight **Computer name** > Click **OK**



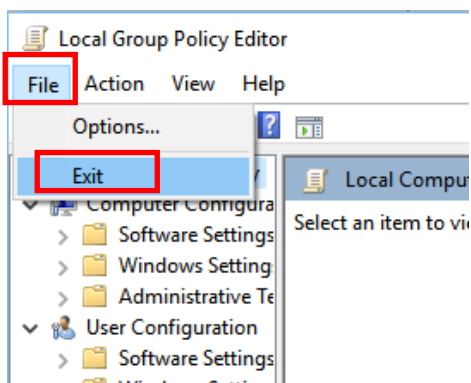
7) Key in **SYSTEM** in box > Click **Check Names** > Click **OK**




8) **SYSTEM** account added > Click **OK**

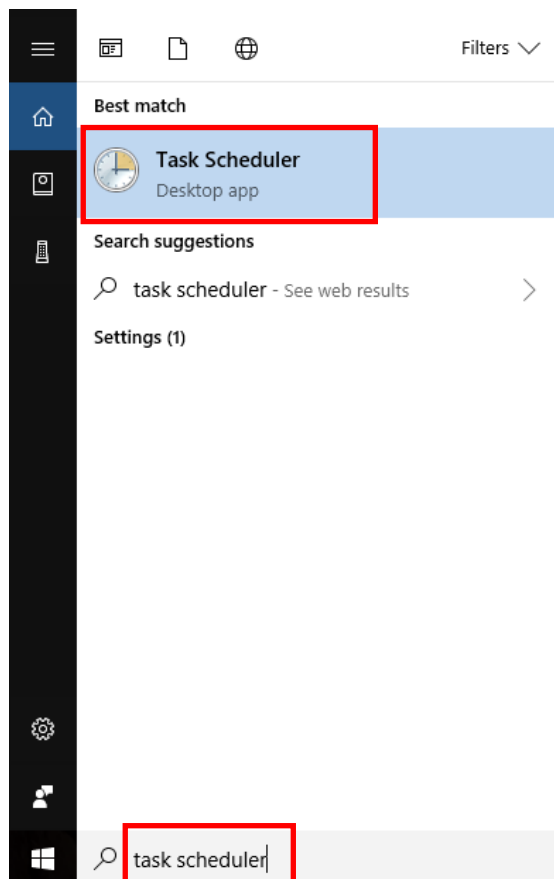


9) **Exit** Local Group Policy Editor

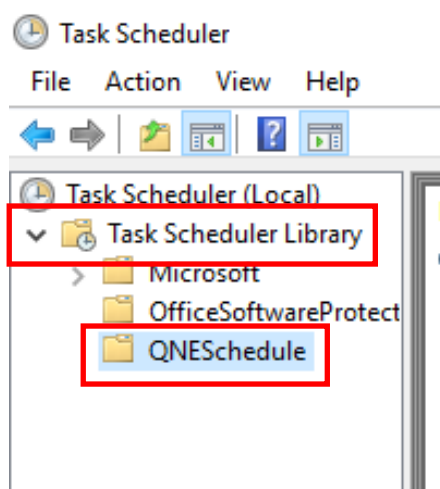


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Product : QNE Optimum		Version: 1.00	
Doc No : 1		Page No: 7 of 3	

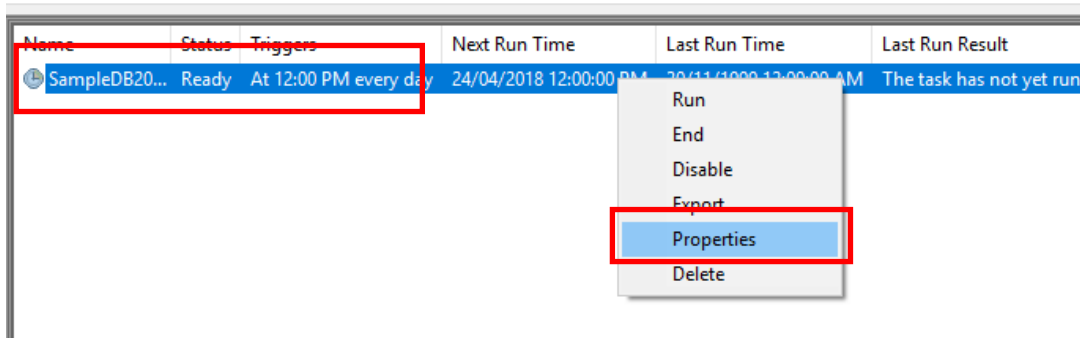
10) Go to **Task Scheduler**



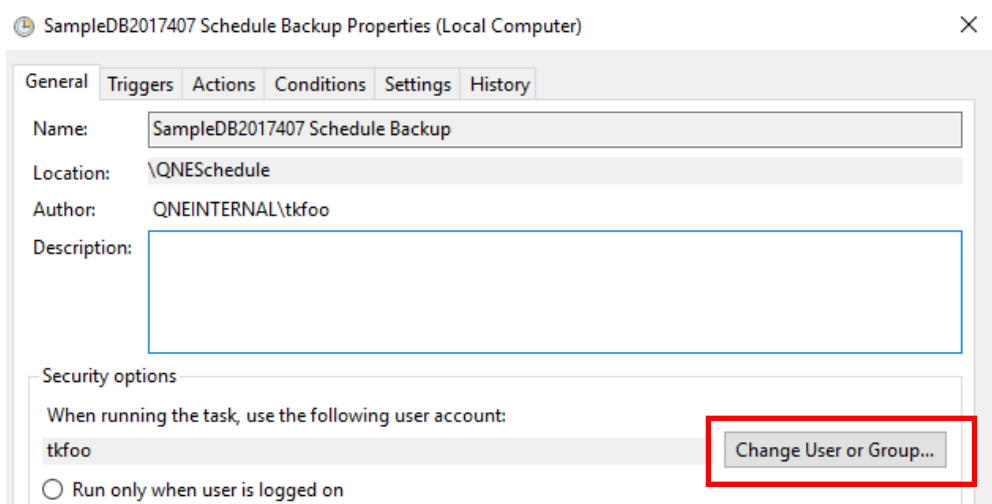
11) **Task Scheduler Library** > **QNESchedule**



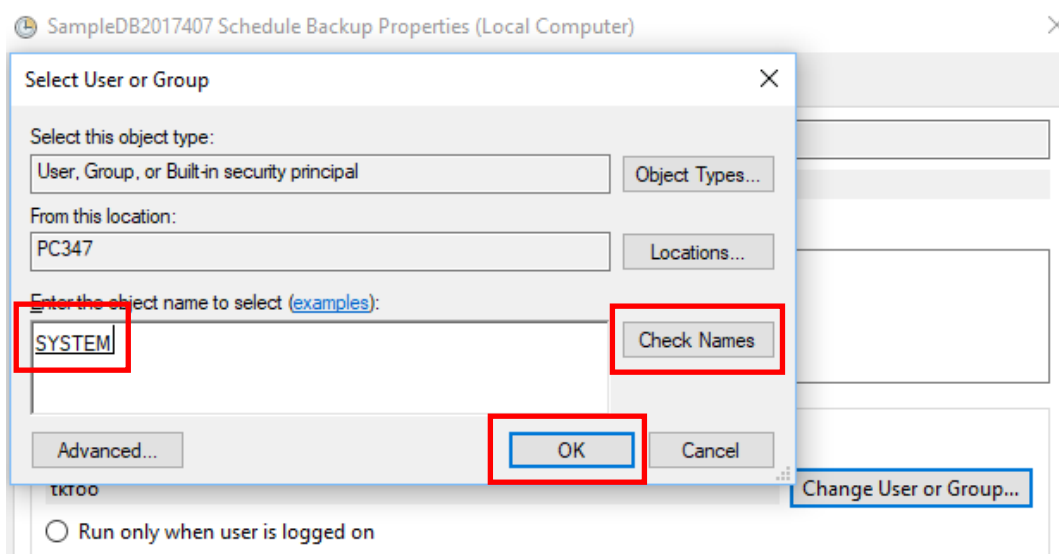
12) **Highlight** the task > Right Click and Choose **Properties**



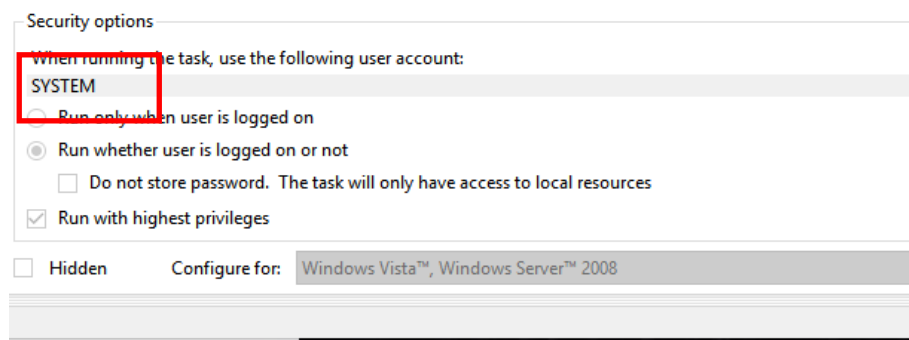
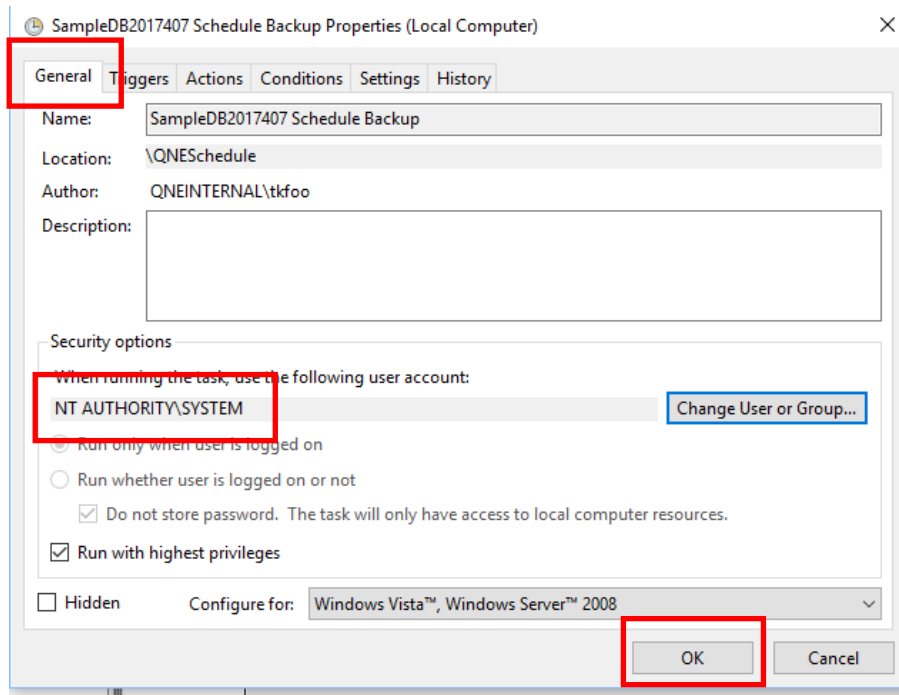
13) Click **Change User or Group** to change user account



14) Key in **SYSTEM** in box > Click **Check Names** > Click **OK**



15) User account change to **SYSTEM** > Click **OK**



16) **Exit** Task Scheduler

