



# How to allow modification after knockoff

## Scenario:

By system default, modification of transactions is not allowed once the transaction has already been knocked off.

The modification transactions are included:

Customer modules	Supplier Modules	Sales Module	Purchase Module
Invoices	Bills	Sales Invoices	Purchase Invoice
Debit Notes	Supplier DN	Sales DN	Purchase DN
Past Invoices	Past Bills	Cash Sales	Cash Purchase
Past Customer DN	Past Supplier DN		

The screenshot displays the 'Invoices' application window. The 'Details' tab is active, showing fields for Customer (702-A001), Currency (RM), Rate (1.00000000), and Description (SALES). A validation error dialog box is open in the foreground, displaying the following message:

**Validation Error**

Data Validation Error: Please review and correct the data validation error(s) listed below to proceed.

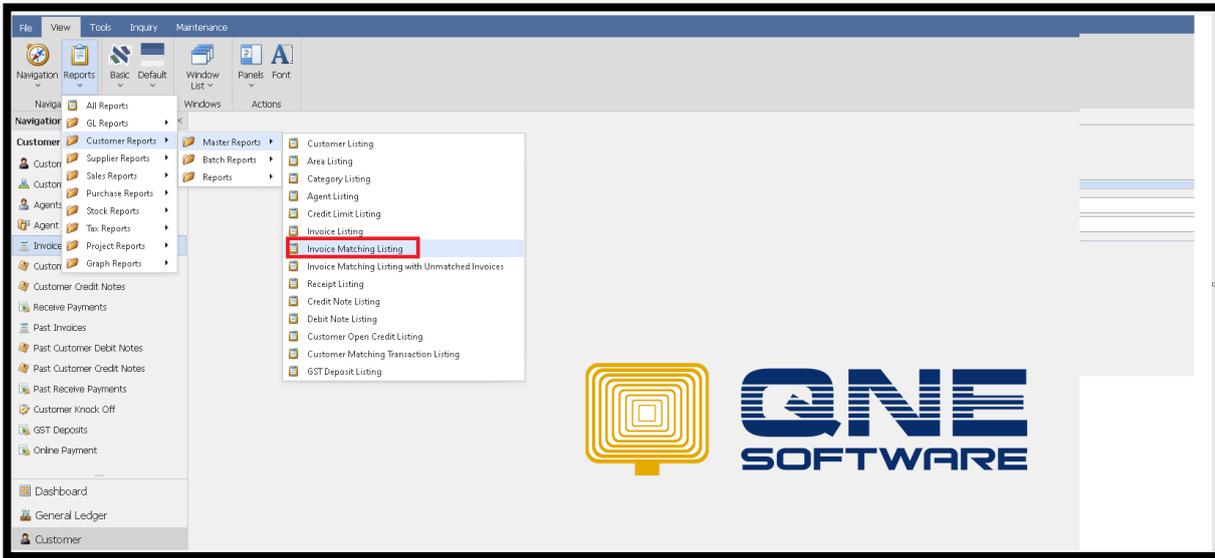
Target	Description
'INV00036' (Invoices, INV00036)	Invoice 'INV00036' is already knocked-off. Modification is not allowed.

The dialog box has a 'Close' button at the bottom right.

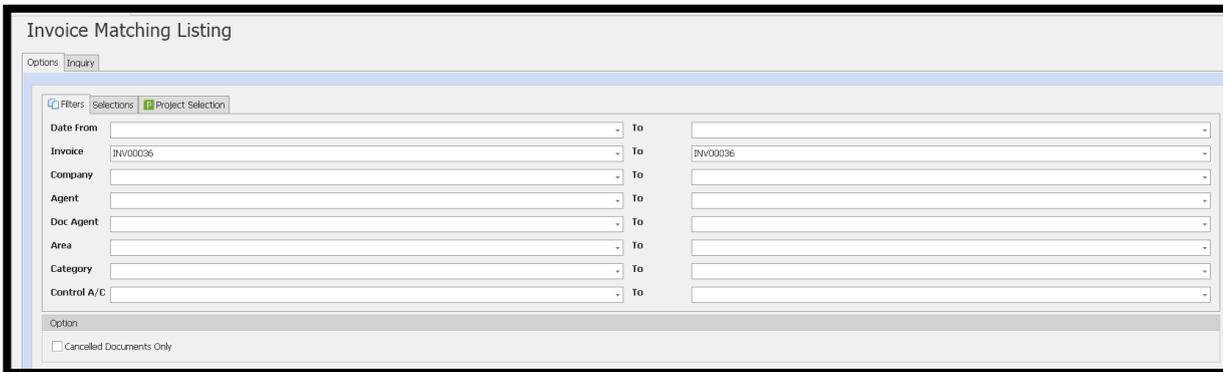
# Solution

1. To know which transactions has been knockoff the invoice, you can find out from this report "Invoice Matching Listing"

Go to View > Customer Reports > Master Reports > Invoice Matching Listing



2. Filter the invoice only > Preview



3. The report shows the matching document at the right. The example here showing OR2308/023

DOC#	DATE	A/C CODE	DESCRIPTION	GST Reg. No.	AMOUNT	<-----MATCHING DETAILS----->	
INV00036	01/04/2023	702-A001	SALES		1,000.00	OR2308/023	18/08/2023 100.00
1 Records Printed					Total :	1,000.00	100.00

4. Search the particular transaction (OR2308/023) > Notice that it has been knockoff.

Type	Doc #	Date	Description	Reference No	Project	Amount	Outstanding	Payment	Match	Forex Posting Date
INV	INV00036	01/04/2023	SALES			1,000.00	900.00	100.00	<input checked="" type="checkbox"/>	
INV	INV00037	01/05/2023	SALES			2,000.00	2,000.00	0.00	<input type="checkbox"/>	
INV	INV00041	18/08/2023	SALES			100.00	100.00	0.00	<input type="checkbox"/>	
INV	INV00042	18/08/2023	SALES			200.00	200.00	0.00	<input type="checkbox"/>	

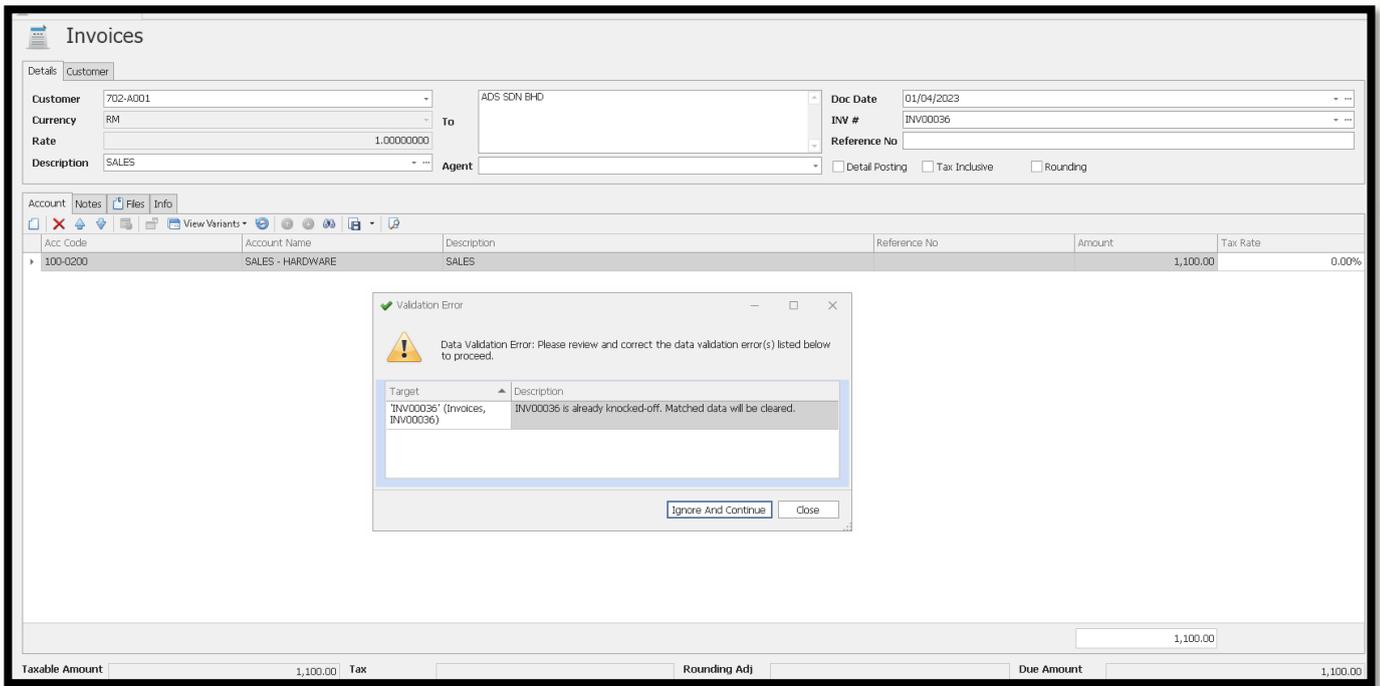
5. In order for you to edit the invoice, you have 2 options.

<b>1st Option</b>	<b>Unmatched this OR</b>
Advantage	User aware the transaction has unmatched
Disadvantage	If there is any other invoice has to be amended in future, user has to apply the same solution

<b>2nd Option</b>	<b>Ticked "Allow Modify After Knockoff" in System Option</b>
Advantage	Once this setting is ticked, user can just edit the invoices
Disadvantage	The matching status in OR becomes unticked. User may not aware on this

6. To apply option 2 solution, go to Maintenance > System Option > General > Tick the setting "Allow Modify After Knockoff"

7. If you edit the invoice now, system will prompt a reminder message as below, but you still able to proceed by clicking "Ignore And continue"



It is recommended to untick this setting "Allow Modify After Knockoff"