Gmail failed to sent out from QnE Optimum

When try to use Batch Email to send out Statement of Account and system show error message as below "SMTP Authentication Failure"

		Company O User Send Email				
ddress	abc@gmail	abc@gmail.com				
mail bod	v					
o whom i	t may concern,					
ündlv refe	r to the attached docum	nent.				
Thank you						
G 🗸	Select All 🛛 🔞 Unseler	t All 💿 🕘 🕞 🖌 🔎				
	Code	Company	Status			
	700-A001	ADVANCE TRADING SDN. BHD.		Null		
	700-B001	BEST TECH ENGINEERING SDN. BHD.		Null		
	700-C001	CARE SOFTWARE SOLUTIONS		Null		
	700-C002	COSMIC CONSTRUCTION SDN. BHD.		Null		
	700-D001	DELL COMPUTER SDN, BHD.		Null		
	700-T001	TRIWAY DERTOR		Null		
• 🗸	700-T002	test	8	SMTP Authentication Failure		
	700-U001	UOK (M) SDN. BHD		Null		
	700-U002	US TECHNOLOGY LIMITED		Null		
	700-W001	WAI HONG INTERNATIONAL TRADING		Null		

1st Step: Check the **Email Setting** for Gmail is correct.

eaindrakhin	14@gmail.com - User Email Settings	_ D X
Email	abc@gmail.com	
SMTP Server	smtp.gmail.com	
SMTP Port		25
User Name	abc@gmail.com	
Password	*****	
	☑ This server requires an encrypted connection (SSL	L)
		OK Cancel

If the Email Setting is correct and still failed to send out email that means Gmail security had blocked to send email by 3rd party software

2nd Step: Please done the step below to allow 3rd party software to send out email

- 1) Login Gmail on Web Browser.
- 2) Click icon > Click Settings > Click Accounts > Click Google Account Settings

Settings 3	Blocked Addresses Forwarding and POP/IMAP Add-ons Chat Advanced Offline	-1	Display density
Change account settings:	Google Account settings tions, and access other Google services.	edit in	Configure inbox Settings Get add-ons
(Use OnE Software Sdn. Bhd. Mail to send from your other email addresses) Learn more	Add another email address		Get add-ons 2 Send feedback
Check mail from other accounts: Learn more	Add a mail account		
Add additional storage:	You are currently using 8.06 GB (53%) of your 15 GB. Need more space? Purchase additional storage		
Need more for your business?	Upgrade to Google Apps for Business and get 2x more email storage per user and customer support. Free trial		

Click Security > Now can see that Less secure app access is turn off > Click Turn on access (not recommended)

Google Account	Q Search Google Account	
 Home Personal info Data & personalization Security People & sh Payments & subscriptions 	Samsung Galaxy Ace4 Lite Malaysia - 17 minutes ago Oppo A1601 Malaysia - 18 minutes ago +5 more Find a lost or stolen phone Manage devices	Manage access
 Help Send feedback 	Less secure app access To protect your account, apps and devices that use less secure technology are blocked. Learn more	ire sign-in
	Off Turn on access (not recommended) 2	
	Signing in to other sites	

4) Turn on Allow less secure apps

Google Account

← Less secure app access

Some apps and devices use less secure sign-in technology, which mak You can turn off access for these apps, which we recommend, or turn	
despite the risks. Learn more	
Allow less secure apps: ON	

After that try send batch email again and it's successful.

Send by Address				
		abc@gmai	abc@gmail.com	
ma	ail body			
To	whom it r	may concern,		
Kind	lly refer	to the attached docur	ment.	
Tha	nk you.			
1	S	Select All 🛛 🛞 Unsele	ct All 💿 🔘 🕞 🕶 🕼	
		Code	Company	Status
		700-A001	ADVANCE TRADING SDN. BHD.	Null
		700-B001	BEST TECH ENGINEERING SDN. BHD.	Null
		700-C001	CARE SOFTWARE SOLUTIONS	Null
		700-C002	COSMIC CONSTRUCTION SDN. BHD.	Null
		700-D001	DELL COMPUTER SDN. BHD.	Null
		700-T001	TRIWAY DEBTOR	Null
F.	\checkmark	700-T002	test	✓ Email Sent
		700-U001	UOK (M) SDN. BHD	Null
		700-U002	US TECHNOLOGY LIMITED	Null
		700-W001	WAI HONG INTERNATIONAL TRADING	Null
7				