Inquiry screen is blank

[Version 1.0]

Jason Lee

[20/08/2021]

REV. No	Nature of Change	Prepared By	Prepared Date	Reviewed & Approved by
1.0	Creation	Jason Lee	20/08/2021	Weina Lee

Amendment Record

SCENARIO

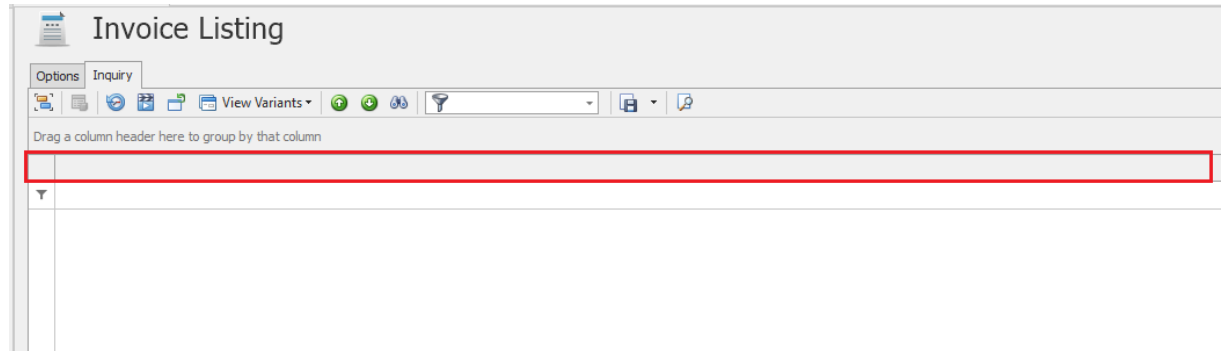Inquiry screen is blank and don't even have column
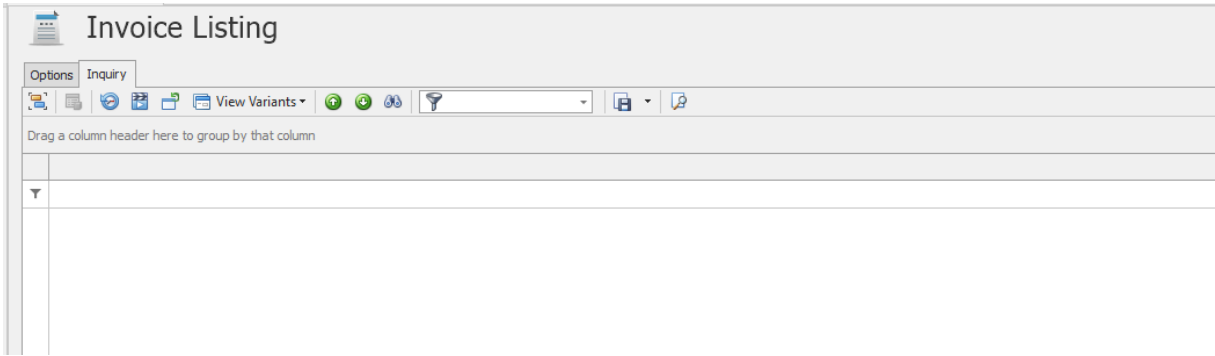
Most properly you have hidden all columns or someone else with your login info has removed all columns and now Inquiry screen is blank

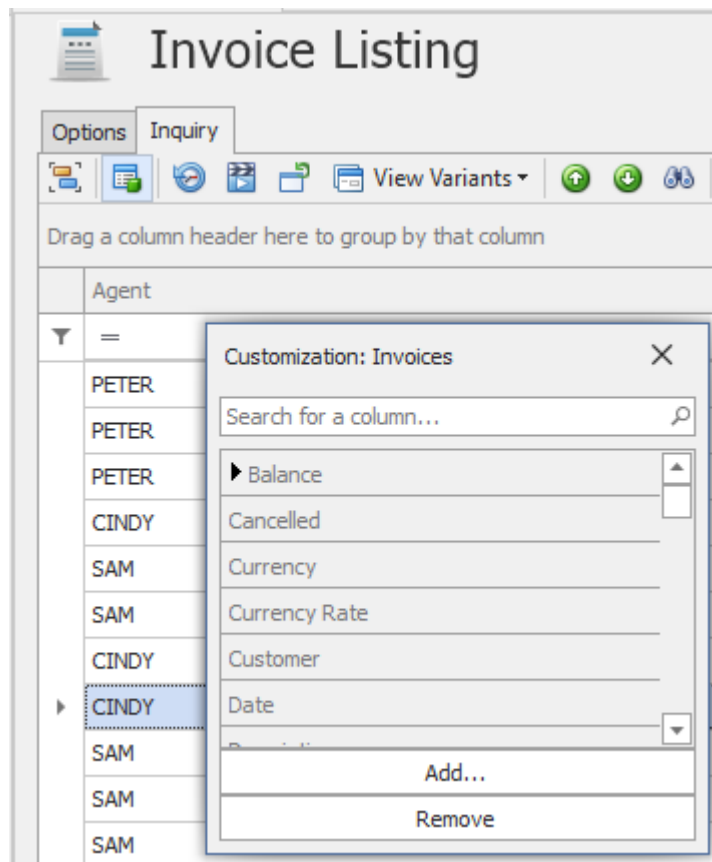This can happen on all Inquiry screen in QNE Optimum

SOLUTION

1. Right click on the header bar (the bar that usually show columns)

2. Select Column Chooser

3. A list of columns will show up on bottom right, drag out 1 column into header bar and close the columns list

4.   Right click on the header bar and select reset layout

5.   Your inquiry screen layout has reset back to default design

6.   Inquiry screen is blank has resolved, you may continue with your works

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