

# Inquiry screen is blank

[Version 1.0]

Jason Lee

[20/08/2021]



**QNE**  
**SOFTWARE**

**QNE TIPS**

Product : QNE Optimum


Version: 1.00

Doc No : 1

Page No: 1 of 3

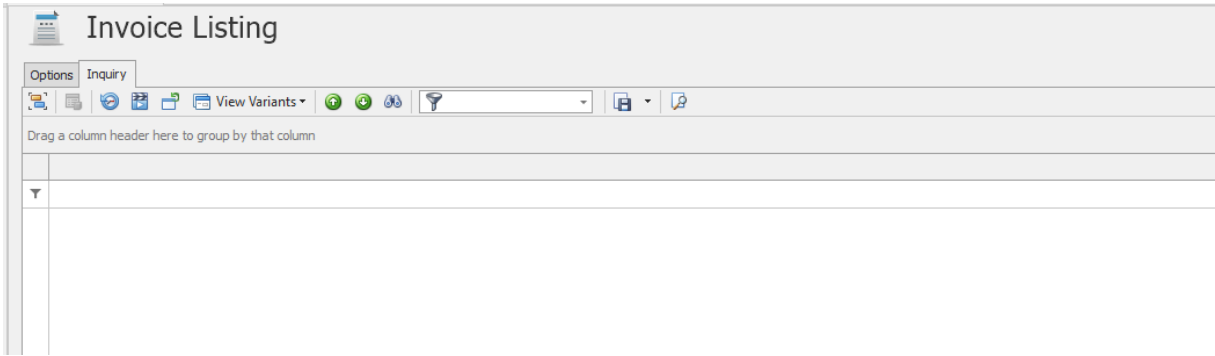
REV. No	Nature of Change	Prepared By	Prepared Date	Reviewed & Approved by
1.0	Creation	Jason Lee	20/08/2021	Weina Lee

**Amendment Record**

		<b>QNE TIPS</b>	
		Product : QNE Optimum	Version: 1.00
		Doc No : 1	Page No: 2 of 3

SCENARIO

Inquiry screen is blank and don't even have column



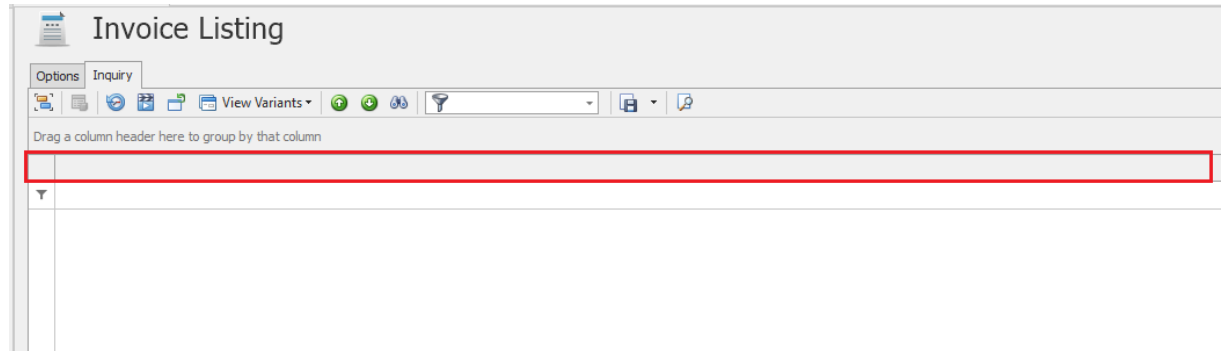
Most properly you have hidden all columns or someone else with your login info has removed all columns and now Inquiry screen is blank

This can happen on all Inquiry screen in QNE Optimum

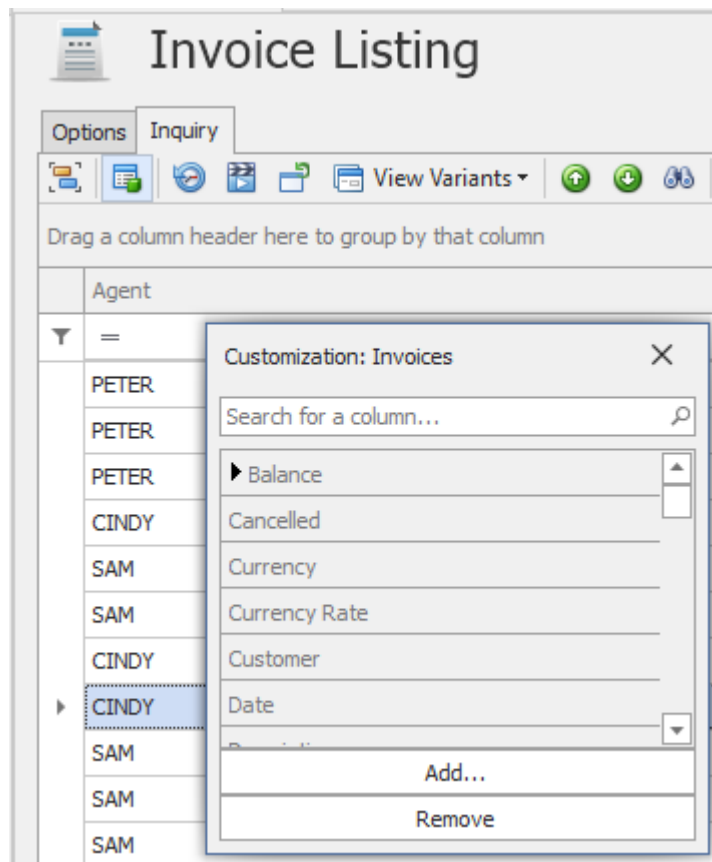



## SOLUTION

1. Right click on the header bar (the bar that usually show columns)
2. Select Column Chooser



3. A list of columns will show up on bottom right, drag out 1 column into header bar and close the columns list



		<b>QNE TIPS</b>	
		Product : QNE Optimum	Version: 1.00
		Doc No : 1	Page No: 4 of 3

4. Right click on the header bar and select reset layout
5. Your inquiry screen layout has reset back to default design
6. Inquiry screen is blank has resolved, you may continue with your works

Invoice Listing			
<div>Options Inquiry</div> <div> <input type="text"/> </div>			
Drag a column header here to group by that column			
	Date	INV #	Customer
▼	=	ABC	=
	09/01/2011	INV 11100	700-B001
	31/01/2011	FC 0002	700-B001
	01/09/2000	INV 0001	700-B001
	31/01/2011	FC 0004	700-U001
	31/12/2011	INV0112/010	700-U002

\*\* Learn more about [Azure Cloud](#)

\*\* Learn more about [QNE Hybrid Cloud Software](#)