Error Parsing after launch Optimum

[Version 1.0]

Jason Lee

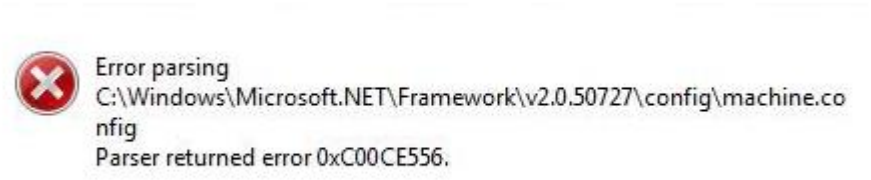
[20 September 2021]

REV. No	Nature of Change	Prepared By	Prepared Date	Reviewed & Approved by
1.0	Creation	Jason Lee	20-Sept-2021	Weina Lee

Amendment Record

SCENARIO

Encountered Error Parsing when launching QNE Optimum application.



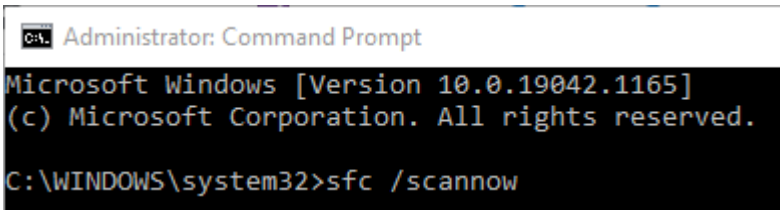
This is most likely some Windows files or .Net framework files not working properly

SOLUTION

Method 1:

Check for malfunction windows files and repair

1. Press Windows button and search CMD
2. Right click and select Run as Administrator
3. Type in *sfc /scannow* and press Enter



4. Verification might take some time. Wait patiently
5. If there are error, repeat Step No. 3 again

Method 2:

1. Launch Folder Explorer and navigate to “c:\windows\microsoft.NEt\framework\v4.0.30319\config”
2. Rename “machine.config” to other name “machine.config.BAD”
3. Copy “machine.config.default” from the CONFIG folder to desktop
4. Rename “machine.config.default” to “machine.config”
5. Copy “machine.config” from desktop back to CONFIG folder
6. Restart PC

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