# HOW TO FIX SQL SERVER CONNECTION ERROR

[1.0]

CRIMSEN

[03/11/2021]



Product: QNE Optimum Version: 1.00

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REV. No	Nature of Change	Prepared By	Prepared Date	Reviewed & Approved by
1.0	Creation	Crimsen Than	03/11/2021	

**Amendment Record** 



QNE TIPS				
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#### SCENARIO

While creating a company, the database cannot be found with the error message below:

A network-related or instance-specific error occurred while establishing a connection to SQL server. The server was not found or was not accessible. Verify that the instance name is correct and that SQL Server is configured to allow remote connections. (provider: SQL Network Interfaces, error: 26-Error Locating Server/Instance Specified)



#### SOLUTION

What is the Server Setting for Network Connection?

 $\frac{https://support.qne.com.my/support/solutions/articles/81000384958-what-is-the-server-setting-for-network-connection-\\$ 

You may refer the link above for the knowledge base solution.

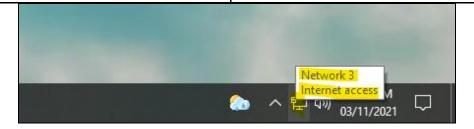
If still not working, please refer with the solution below.

- 1. Click **OK** on the error message.
- 2. Go to Internet access icon location at right below of the screen

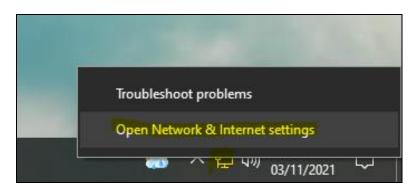


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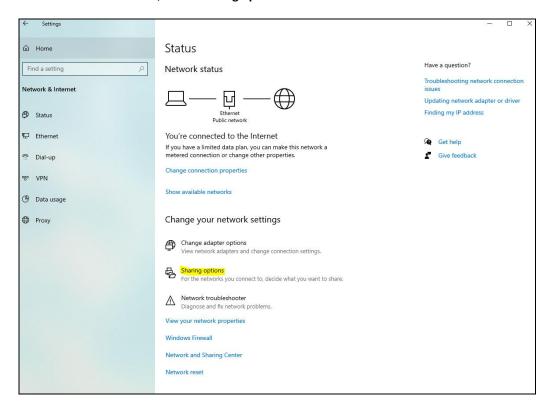
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3. Right click the icon > Open Network & Internet settings



4. For Windows 10 and above, Go to Sharing options

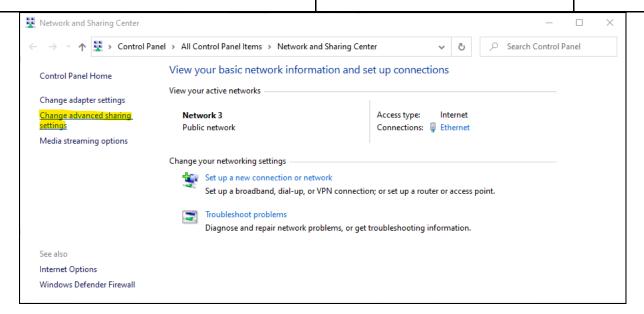


For Windows 8 and below, Go to Network and Sharing Center > Change advanced sharing settings

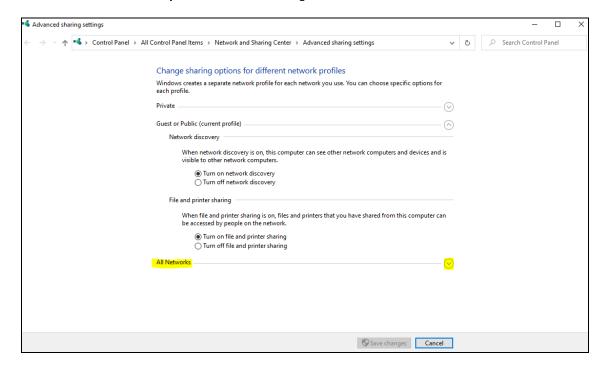


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5. Go to All Networks. Dropdown additional settings.

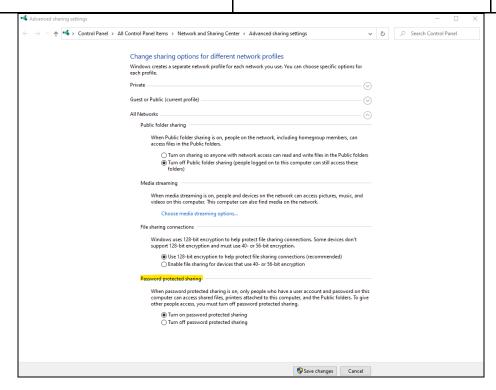


6. Go to Password protected sharing. It is turnd on as default.



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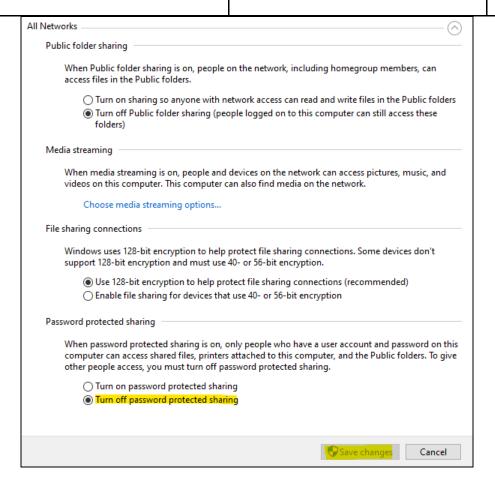


7. Turn it **off** and **Save** changes.



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8. The database will be found after the changes.