

Failed to install .Net
Framework due to
certificate could not
verified

[1.0]

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[29/03/2022]



QNE
SOFTWARE

QNE TIPS

Product : QNE Optimum


Version: 1.00

Doc No : 1

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REV. No	Nature of Change	Prepared By	Prepared Date	Reviewed & Approved by
1.0	How to fix failed to install .Net Framework due to certificate could not verified	Cheng Kah Poh	29/03/2022	

Amendment Record

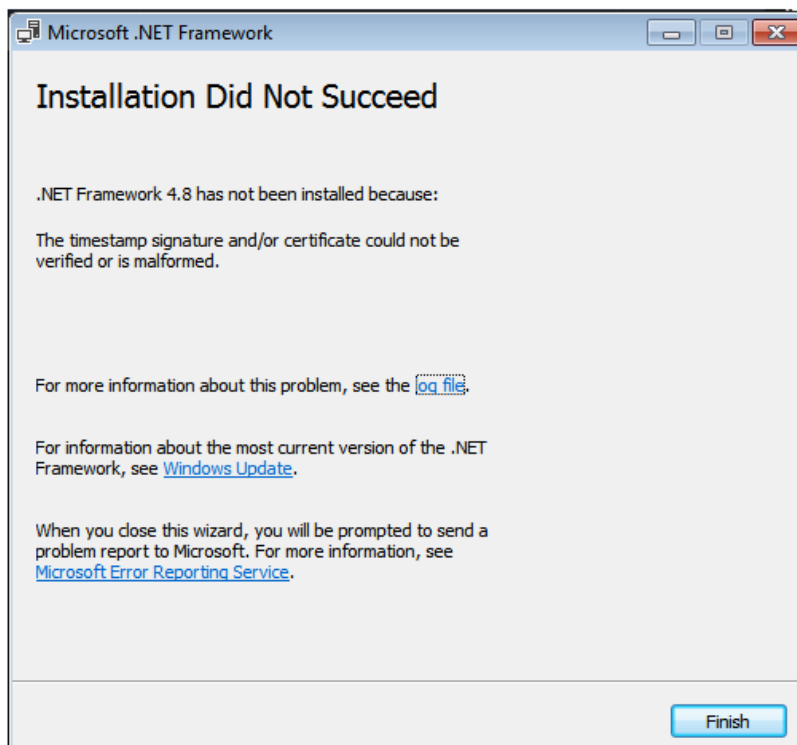
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SCENARIO

While Proceed installation of .Net Framework version 4.7.2/ 4.8, error occurs as below:

Error Message: The timestamp signature and/or certificate could not be verified or is malformed.

This is due to Windows 7 (including SP1) did not ship with SHA2 Support.



SOLUTION

To fix this, user need to Manually install SHA2 Support update for Win7, below Solution from Microsoft websites, or download from QNE KB google drive

For OS 64bit:

<https://www.microsoft.com/en-us/download/details.aspx?id=46148>

https://drive.google.com/drive/folders/1wD2RAXJjEcPyVIAMrmX0ORcF6wqhG9T_?usp=sharing

For OS 32bit:

<https://www.microsoft.com/en-ie/download/details.aspx?id=46078>

<https://drive.google.com/drive/folders/124D80rd0XMXeSZNyyiA7ezf3VcbO6ci7?usp=sharing>