Re-upgrade QNE Optimum database

[Version 1.0]

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[24 February 2023]

Amendment Record

| REV. No	Nature of Change	Prepared By	Prepared Date	Reviewed & Approved by
1.0	Creation	Jason Lee	24-Feb-2023	

SCENARIO

QNE Optimum database upgrade process was interrupted, maybe due to Server machine suddenly restart/shut down or connection to server machine was lost but when login database no longer prompts upgrade database message.

Recommended to perform re-upgrade database because you may encounter errors

SOLUTION

1. Make sure all users have logout the database
2. Go to Server machine and login your database
3. Find out your current database version
4. Go to File > About
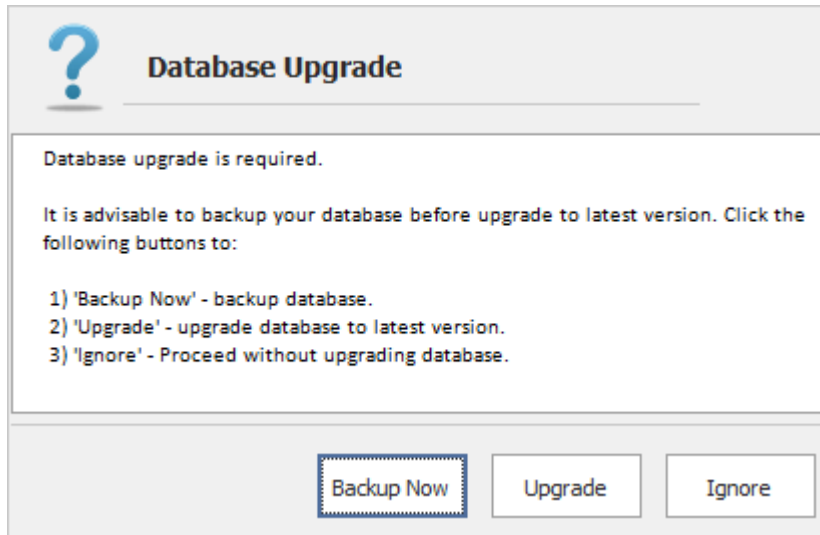5. In this example, my current Database version is 2023.0.0.0
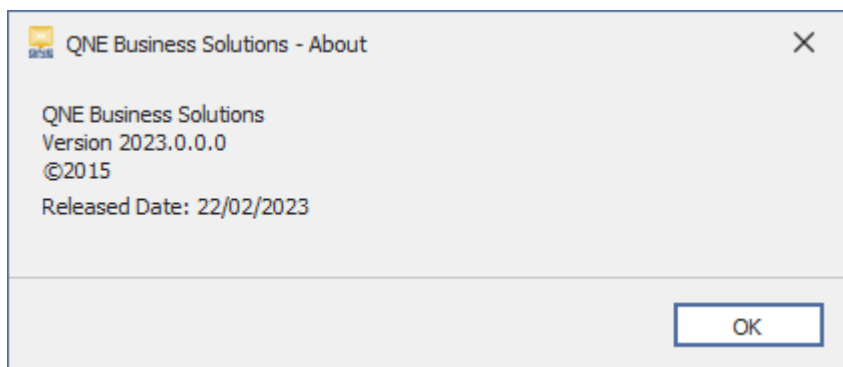
6. Click OK to close
7. Logout QNE Optimum
8. Launch SSMS and connect to your database
    https://support.qne.com.my/a/solutions/articles/81000385373
9. Click "New Query" button
10. Copy and paste below query
    ```
    update dbo.moduleinfo
    set version = '2021.0.0.5' -- Replace 2021.0.0.5 with previous database version
    where version = '2023.0.0.0' -- Replace 2023.0.0.0 with your database version
    ```
11. Replace 2021.0.0.5 with previous database version
12. Replace 2023.0.0.0 with your database version
13. Click "Execute" button
14. Open QNE Optimum and login to your database

15. "Database Upgrade" will prompt up

Database Upgrade

Database upgrade is required.

It is advisable to backup your database before upgrade to latest version. Click the following buttons to:

1) 'Backup Now' - backup database.
2) 'Upgrade' - upgrade database to latest version.
3) 'Ignore' - Proceed without upgrading database.

Backup Now | Upgrade | Ignore

16. Click "Upgrade" button and wait for Optimum to load
17. Now you can continue your works with QNE Optimum without errors

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