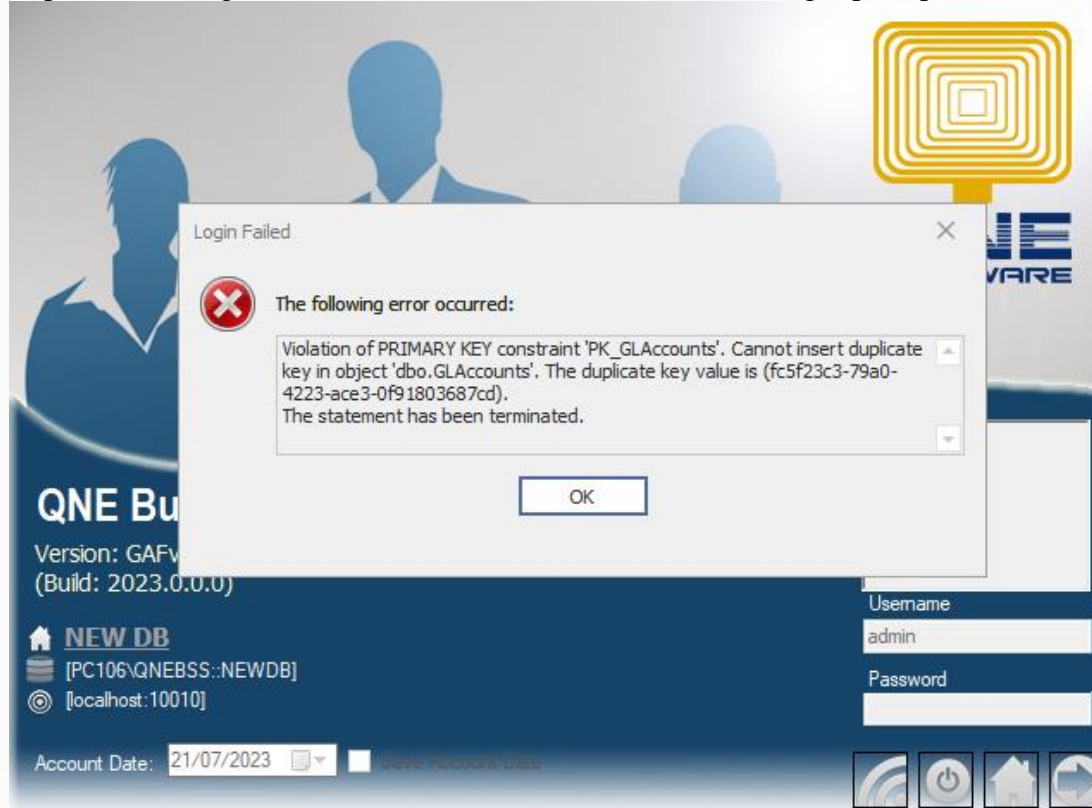




When create new database import existing COA prompt error

Scenario:

Imported existing Chart Of Account to new database, when login prompt below error:



Solution

How to Connect to Database use Microsoft SQL Server Management Studio:

<https://support.qne.com.my/support/solutions/articles/81000385373-how-to-connect-to-database-use-microsoft-sql-server-management-studio>

You may refer the link above for the knowledge base solution.

1) Go to SSMS (Microsoft SQL Server Management Studio) find out which GL account have issue. Can refer below and run script

```
select * from GLAccounts where id = 'FC5F23C3-79A0-4223-ACE3-0F91803687CD'
```

*refer to the error message and copy the id replace 'FC5F23C3-79A0-4223-ACE3-0F91803687CD'

```
select * from GLAccounts where id = 'FC5F23C3-79A0-4223-ACE3-0F91803687CD'
```

	Id	ParentId	GLAccountCode	AccountId	SpecialAccountId	CurrencyId	GSTTypeId	Description	DRCR	IsCreditCard	IsActive	GSTGroup	IsRevaluation	Notes
1	FC5F23C3-79A0-4223-ACE3-0F91803687CD	D237D8A5-45EA-45DD-9350-BAFEA1F853F2	400-1200	D237D8A5-45EA-45DD-9350-BAFEA1F853F2	NULL	1	NULL	SST	DR	NULL	1	NULL	NULL	NULL

2) After find out is GL account code 400-1200, go to SSMS and run below script:

```
update glaccounts
set Id = newid()
where glaccountcode = '400-1200'
```

*depend on the GL account code and replace '400-1200'

```
update glaccounts
set Id = newid()
where glaccountcode = '400-1200'
```

0 %
Messages
(1 row affected)
Completion time: 2023-08-17T08:33:13.1668558+08:00

3) After run script able to login system