

When backup prompt error message 'it is being used by another process'

Scenario:

When click for backup and after compressing files prompt error message

🧾 Database Backup					_		×
	Ready to	backup					
	All connections will be your changes. Backup Destina Backup Folder Filename	disconnected during the tion C:\QnEBackup	backup process	:. Please make	e sure you hav	e saved all o	.f
	 Protection Password Confirm Password 						
	Compressing Files	ase, dick Backup					
				< Back	Backup	Clo	se
There was an unexpected error during backup Error deleting file System.IO.IOException: The process cannot ac at System.IOError.WinIOError(Int32 error at System.IO.File.InternalDelete(String path, at System.IO.File.Delete(String path) at QNE.ERP.DatabaseUtils.Helpers.BackupRes	Code, String maybeFullPath) Boolean checkHost)			ΓA (because it is being	used by anothe	X
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Solution

- 1) Check the PC have any antivirus. If have advice to disable or add QNE in the exception list
- 2) After disable or add QNE in exception list but still unable backup, go to SQL server folder (normally will store at c drive, can refer to below sample) and check have any bak file. If have bak file can delete it and do backup again
 I > I > I > I > I

Favorites	Name	Date modified	Туре	Size
E Desktop	.bak	20-11-2023 9:22 AM	BAK File	8,123,432 KB
🚺 Downloads	🚰 tempdb	18-11-2023 11:04 AM	SQL Server Database Primary Data File	30,016 KB
🕎 Recent places	🕑 templog	18-11-2023 11:04 AM	SQL Server Database Transaction Log File	12,352 KB
	P	17-11-2023 11:49 AM	SQL Server Database Primary Data File	2,105,600 KB
🕹 Homegroup	(P	24-10-2023 4:45 PM	SQL Server Database Primary Data File	67,840 KB
	(P	21-10-2023 9:11 AM	SQL Server Database Primary Data File	98,560 KB
📮 This PC	<u>(</u>	21-08-2023 4:45 PM	SQL Server Database Transaction Log File	1,475,904 KB
hesktop	(03-04-2023 9:51 AM	SQL Server Database Transaction Log File	17,592,896
Documents	U	30-01-2023 4:59 PM	SQL Server Database Transaction Log File	1,219,712 KB
属 Downloads	(P	03-01-2023 8:48 AM	SQL Server Database Primary Data File	4,286,720 KB
Music	U	03-01-2023 8:48 AM	SQL Server Database Transaction Log File	31,167,040
E Pictures	(P	18-10-2022 2:42 PM	SQL Server Database Primary Data File	4,109,568 KB
🔒 Videos	U	18-10-2022 2:42 PM	SQL Server Database Transaction Log File	31,167,040
Local Disk (C:)	📴 master	27-06-2022 2:36 PM	SQL Server Database Primary Data File	4,096 KB
👝 Local Disk (D:)	🕑 mastlog	27-06-2022 2:36 PM	SQL Server Database Transaction Log File	3,456 KB
	📴 model	27-06-2022 2:36 PM	SQL Server Database Primary Data File	2,368 KB
Network	🚇 modellog	27-06-2022 2:36 PM	SQL Server Database Transaction Log File	3,456 KB



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