



# After select customer accident edited 'To' column, request to lock at delivery order unable edit

## Scenario:

→ Forwarded

Mr Lee, i have issue for the Delivery Order, after selecting the customer, how to disable editing in the "To" column? There's an issue where users accidentally type in the wrong customer name, resulting in incorrect printing.

**Delivery Orders**

Details Customer DO Address Others Notes Files Info JomPay

Customer\*

**To**

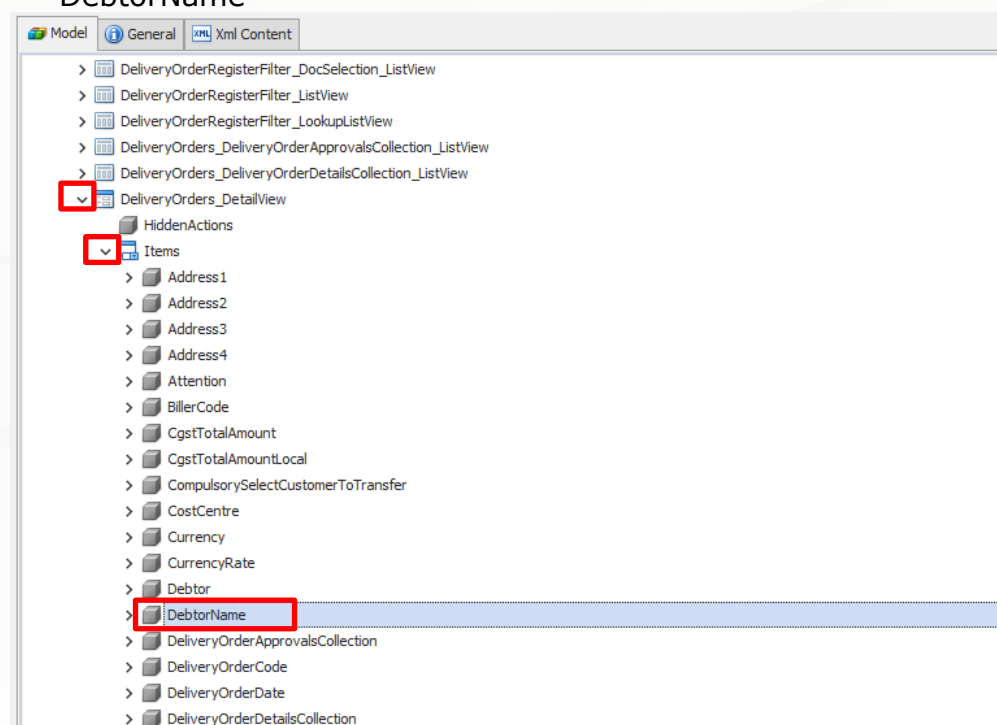
Delivery Term

Term\* C.O.D.

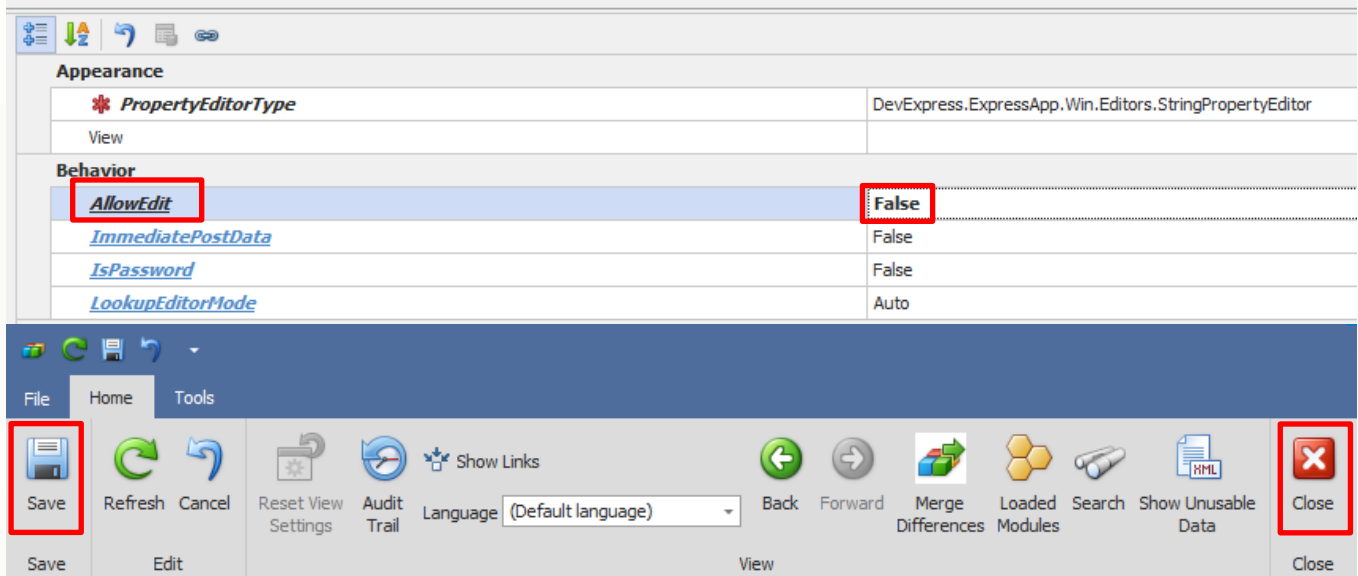
Location

## Solution

- 1) Login with full access user
- 2) Go to Customization Centre, can refer below link for details  
<https://support.qne.com.my/support/solutions/articles/81000383848-how-to-access-customization-centre>
- 3) Go to Model > Views > search for DeliveryOrders\_DetailView > Items > DebtorName



4) At right hand side > Change to False at AllowEdit > Save > Close



5) Logout and login back system

6) Go to Delivery Order and check again the 'To' column unable edit now

The screenshot shows the 'Delivery Orders' form. The 'To' field is highlighted with a red box, showing the value 'ADVANCE TRADING SDN. BHD.'.

Field	Value
<b>Customer*</b>	700-A001
<b>To</b>	ADVANCE TRADING SDN. BHD.
<b>Delivery Term</b>	
<b>Term*</b>	C.O.D.
<b>Location</b>	